



Carol V. François, Director of Learning
Learning Forward

Carol François is a lifetime educator who describes herself as a catalyst for positive change. She began her career as a teacher at age three when she says she taught her dolls on the doorstep of her home. Since then, she has served in a variety of roles including posts as chief of staff for the Dallas Independent School; associate commissioner of education at the Texas Education Agency; assistant superintendent for human resources for Wake County Public Schools in Raleigh, North Carolina; department director at Region 10 Education Service Center; grade-level principal in the Richardson Independent School District; and dean of instruction with the Dallas Independent School District.

While Dallas's chief of staff, François was charged with managing the executive operations of the general superintendent's office with oversight of the district's more than 19,000 employees and budget in excess of a billion dollars. Her duties included working with all departments throughout the school district to develop cohesive and efficient management operations on behalf of the 160,000 students served at 220 campuses. She is credited with spearheading Dallas ISD's balanced scorecard approach targeted at deep, systemic change throughout the school district.

After establishing her own company, François Consulting Services, François assisted school districts and companies around the country by offering executive leadership development coaching and services that energize both organizations and individuals. The firm has partnered with organization leaders to create tailored, customized professional development experiences with measurable outcomes in the areas of management training, executive coaching, and retirement planning. She sees joining Learning Forward as the director of learning as a natural outgrowth of her public and private sector professional development experiences, and she is enthusiastic about the opportunity to work in an outstanding organization that is well known for its expertise in this arena.

François holds a Bachelor of Science degree in communications from Lock Haven University and a Master of Education degree in education from Temple University, both in Pennsylvania. She earned a Doctor of Education degree in educational administration at Texas A&M University - Commerce. In addition, she is a certified process manager as well as a certified retirement options coach. She has been awarded numerous honors including being named the Dallas Independent School District Teacher of the Year, a Meadows Foundation Principal Improvement Fellow, and a Texas A&M University - Commerce Alumni Ambassador.

Contact information

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